

Safety Alert

Commercial transport of recalled Samsung Galaxy Note7 mobile phones

This alert highlights the potential risks associated with the commercial transport of recalled Samsung Galaxy Note7 mobile phones containing defective lithium ion batteries. Commercial entities involved in the recall, such as retail stores, dangerous goods transporters and other persons must pack, label and transport Samsung Galaxy Note7 mobile phones as detailed below.

This information does not apply to individual consumers returning their devices to the place of purchase.

Background

Samsung Electronics Australia has issued a recall for all Galaxy Note7 mobile phones due to a risk the lithium ion batteries may overheat and pose a fire or burn hazard. Samsung has directed consumers to power down their phones and return them to the original place of purchase. Retailers are responsible for returning the devices to Samsung.

Action required

All Galaxy Note7 devices are considered defective lithium ion batteries and these devices are classified as Class 9 dangerous goods. Commercial transport of recalled devices must comply with the [Transport of Dangerous Goods by Road and Rail \(National Uniform Legislation\) Regulations](#).

Packaging

- Devices must be packed according to Special Provision 376 and Packing instruction P908 in the [Australian Code for the Transport of Dangerous Goods by Road and Rail \(ADG Code\)](#)
- Each phone is to be placed in an inner packaging surrounded by a non-combustible insulation material.
- Inner packaging is to be placed inside an approved outer packaging.

Labelling

Your packaging label must include all the following components:

- Wording indicating the goods are not for air transport.
- The warning text - **DAMAGED/DEFECTIVE LITHIUM ION BATTERIES**.
- The United Nations (UN) number and proper shipping name, which is - **UN 3481, LITHIUM ION BATTERIES CONTAINED IN EQUIPMENT**.
- Dangerous goods packaging marks preceded by the UN packaging symbol, which is the letters UN inside a circle.
- The name and address of the consignor or manufacturer.
- A miscellaneous dangerous goods Class 9 label.

Correct packaging label for transport of Samsung Galaxy Note7 Mobile Phones



Transport

- Samsung Galaxy Note7 devices must not be transported by air.
- Packages must be transported as a dangerous goods load by a competent person, along with the required transport documents.
- Where applicable, additional measures such as vehicle placarding, safety equipment and emergency information must be used.

Remember you must [notify NT WorkSafe](#) of any serious injury or a dangerous incident.

Further information

For further information please refer to the following

Legislation

- [Australian Code for the Transport of Dangerous Goods by Road and Rail \(ADG Code\)](#)
- [Transport of Dangerous Goods by Road and Rail \(National Uniform Legislation\) Regulations](#)
- [Work Health and Safety \(National Uniform Legislation\) Act](#)

Contact details

Call us on: 1800 019 115

Email us at ntworksafe@nt.gov.au

For more information on work health and safety, go to NT WorkSafe's website at www.worksafe.nt.gov.au

Disclaimer

This Alert contains information from the Safety Alert, Commercial Transport of Recalled Samsung Galaxy Note7 Mobile Phone, issued by SafeWork NSW on 14 December 2016. NT WorkSafe does not warrant the information in this Alert is complete or up-to-date and does not accept any liability for the information in this report or as to its use.